



ICD-10 FREQUENTLY ASKED QUESTIONS

1. Q: What is the compliance deadline for ICD-10?

A: The ICD-10 compliance deadline is October 1, 2015. For services provided on or after October 1, 2015, the ICD-9 code sets currently used to report medical diagnoses and inpatient procedures will be replaced by ICD-10 code sets. Transactions with a date of service of October 1, 2015, or after that contain ICD-9 codes will be denied.

2. Q: When can trading partners begin ICD-10 testing with Nevada Medicaid?

A: The week of July 6, 2015.

3. Q: What is the timeline for ICD-10 testing?

A: Testing will begin the week of July 6, 2015, and continue through September 7, 2015.

4. Q: Is a trading partner required to test ICD-10 with Nevada Medicaid?

A: No. A trading partner is not required to test with Nevada Medicaid; however, testing is recommended with Nevada Medicaid prior to the mandated date. Testing will ensure readiness for all parties (trading partners and HP Enterprise Services - HPES) and will reduce the impact of this implementation for all parties.

5. Q: Can a trading partner test ICD-10 after October 1, 2015?

A: If a trading partner would like to test, it must be done prior to October 1, 2015. Test files can always be submitted to the HPES testing environment with coordination with the HPES EDI team.

6. Q: Are there any changes to the 5010 format for ICD-10?

A: Yes. The ICD-10 code is entered in the same loop and segment as the ICD-9; however, the code is identified as ICD-10 using a different qualifier than what was used for ICD-9. Refer to the HIPAA ANSI TR3 guides or the Nevada Medicaid companion guides located at:
<http://www.medicaid.nv.gov/providers/edi.aspx>

7. Q: What are the requirements around the dates of service?

A: ICD-10 codes are required when the date of service is on or after October 1, 2015.

8. Q: What if a claim spans the date of service of October 1, 2015?

A: If the claim spans a date of service for the month of September and October 2015, the claim must be split into two separate claims, which would be one claim for the month of September using the ICD-9 codes and another claim for the month of October using the ICD-10 codes.

9. Q: Will HPES accept ICD-9 codes in the same file after October 1, 2015?

A: Yes. You may submit ICD-9 and ICD-10 codes in the same file, but not on the same claim.



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10. Q: What claim requirements do you have for test files?

A: ICD-9 claims must have a date of service before October 1, 2015. ICD-10 claims must have a date of service on or after October 1, 2015, and before November 1, 2015 (future date). Only original (non-adjustment) claims should be submitted.

11. Q: Where and how do we send test files?

A: Testing instructions can be found at: <https://www.medicaid.nv.gov/providers/edi.aspx>

12. Q: What type of reports will we receive and how do we get the reports back?

A: You will receive a 999 acknowledgement as well as an 835 Electronic Remittance Advice (ERA).

13. Q: Are you currently accepting test files for acceptance/rejection testing (not end-to-end)?

A: HPES is performing end-to-end testing; however, you may submit a test file for acceptance/rejection and you will receive a 999 acknowledgement response back indicating if any transaction sets rejected.

14. Q: Is there a limit to the number of test files we can send?

A: No. There is no limit to the number of files you can send; however, we recommend you submit no more than five (5) test files.

15. Q: Is there a limit to the number of claims in each file?

A: No. There is no limit to the number of claims you can send in each file; however, we recommend you submit no more than 50 claims in a test file.

16. Q: Can we perform end-to-end testing?

A: Yes. You may submit 837 Professional, Institutional or Dental claim transactions and you will receive an 835 ERA.

17. Q: Do the test files need to contain real recipient and provider data?

A: If you plan on performing end-to-end testing, you will need to submit real recipient and provider data.

18. Q: Who can I contact with questions regarding ICD-10 testing?

A: You can send an email with any ICD-10 questions to nvicd10testing@hp.com. We will respond within 24 business hours.

19. Q: Do you have an ICD-10 website or additional information about ICD-10 testing?

A: HPES has published testing instructions and end-to-end testing schedule at the following location: <https://www.medicaid.nv.gov/providers/edi.aspx>