



April 9, 2015  
Announcement 908

## Second Quarter 2015 Provider Workshops

The HP Enterprise Services (HPES) Provider Services Field Representatives will conduct several workshops for providers in the months of April, May and June. The full descriptions of the workshops can be reviewed on the [2015 Provider Training Registration](#) webpage.

Please review the dates, times and topics below and register by using the [2015 Provider Training Registration](#) webpage. All times indicated are Pacific Time (PT). For questions, contact the HPES Training Department at [NevadaProviderTraining@hp.com](mailto:NevadaProviderTraining@hp.com).

**Note: All courses are non-clinical in nature.** Training modules are offered in a virtual room setting. If you would like to schedule an onsite training, please contact your Provider Services Field Representative directly. Provider Services Field Representative contact information can be found on the [Provider Services Field Representative Team Territories](#) document, which is posted on the Provider Training webpage at [www.medicaid.nv.gov](http://www.medicaid.nv.gov).

<b>Virtual Room</b> (This option allows registrants to attend live workshops via a virtual room setting and conference line from the convenience of their own office. Access details will be returned to you in an email 2 days prior to the session.)		
<b>Date</b>	<b>Time</b>	<b>Training Module</b>
April 15	10 a.m. to 11 a.m.	Getting Started on the Provider Web Portal
April 20	1 p.m. to 2 p.m.	Medicaid.nv.gov Website Navigation
April 22	11 a.m. to noon	Eligibility Benefit Verification on the Provider Web Portal
May 11	3 p.m. to 4 p.m.	CMS-1500 Paper Claim Form Instructions
May 13	10 a.m. to 11 a.m.	Claim Status Verification on the Provider Web Portal
May 19	8 a.m. to 9 a.m.	ADA Paper Claim Form Instructions
May 21	11 a.m. to noon	Prior Authorization Submission and Review on the Provider Web Portal
June 8	1 p.m. to 2 p.m.	Claim Adjustments and Voids
June 11	noon to 1 p.m.	UB-04 Paper Claim Form Instructions
June 16	3 p.m. to 4 p.m.	Provider Payment History and Remittance Advice (RA) Access on the Provider Web Portal
June 17	8 a.m. to 9 a.m.	Claim Appeals
June 22	11 a.m. to noon	Search Fee Schedule and Authorization Criteria on the Provider Web Portal
June 24	10 a.m. to 11 a.m.	Medicaid.nv.gov Website Navigation
June 25	3 p.m. to 4 p.m.	Billing Claims with Third Party Liability (TPL)