



June 25, 2014

Announcement 761

July, August and September 2014 Provider Training

The HP Enterprise Services (HPES) Provider Services Field Representatives will conduct several workshops for providers in the months of July, August and September.

- **Quarterly Provider Training** will provide the updates and changes that are occurring in Nevada Medicaid and Nevada Check Up.
- **Introduction to Becoming a Nevada Medicaid Provider** is offered for those interested in understanding what the Medicaid Program in Nevada entails and will focus on information, applications, public websites and general information. This course is for persons **not** already enrolled with Nevada Medicaid.
- **Claim Form Instructions** workshops will introduce the Nevada Medicaid paper form submission guidelines and are tailored to the completion of the specific form type used for your provider type.
- **Understanding Eligibility** will assist providers in understanding the eligibility screens for Medicaid recipients on the Provider Web Portal's prior authorization system.
- **National Drug Code (NDC) Billing** will review instructions for including NDC and NDC quantity on claim forms.
- **Medicaid Services Manual (MSM)** will introduce providers to the MSM.
- **Appeals and Special Batches** will help providers learn about the appeals process and required documents, and the updates to the special batching process.

Note: All courses are non-clinical in nature.

Please review the dates, times and topics below and register by using the [2014 Provider Training Registration Form \(FA-41\)](#). All times indicated are Pacific Time (PT). For questions, contact the HPES Training Department at NevadaProviderTraining@hp.com or (877) 638-3472, option 2, then option 0, then option 4.

Virtual Room (Access details will be returned to you in an email 3 days prior to the session)		
Date	Time	Topic
July 8	10:00 to 11:00 a.m.	Quarterly Provider Training
July 14	9:30 to 11:00 a.m.	Introduction to Becoming a Nevada Medicaid Provider
July 29	10:00 to 11:00 a.m.	ADA Claim Form Instructions
Aug. 6	1:30 to 2:30 p.m.	Understanding Eligibility
Aug. 15	2:00 to 3:00 p.m.	National Drug Code (NDC) Billing
Aug. 21	9:30 to 10:30 a.m.	Medicaid Services Manual (MSM)
Sept. 10	9:00 to 10:00 a.m.	CMS-1500 Claim Form Instructions
Sept. 16	1:30 to 2:30 p.m.	Appeals and Special Batches
Las Vegas Grant Sawyer Building: 555 East Washington Ave., Las Vegas		
July 22	9:00 to 10:00 a.m.	Quarterly Provider Training
July 22	1:00 to 2:00 p.m.	Introduction to Becoming a Nevada Medicaid Provider

July 24	9:00 to 10:00 a.m.	Introduction to Becoming a Nevada Medicaid Provider
July 24	1:00 to 2:00 p.m.	Quarterly Provider Training
Aug. 26	9:00 to 10:30 p.m.	Understanding Eligibility
Aug. 26	1:00 to 2:00 p.m.	Medicaid Services Manual (MSM)
Aug. 27	9:00 to 10:00 a.m.	Medicaid Services Manual (MSM)
Aug. 27	1:00 to 2:30 p.m.	Understanding Eligibility
Sept. 23	10:30 a.m. to noon	CMS-1500 Claim Form Instructions
Sept. 23	1:30 to 3:00 p.m.	Appeals and Special Batches
Sept. 25	10:30 a.m. to noon	CMS-1500 Claim Form Instructions
Sept. 25	1:30 to 3:00 p.m.	Appeals and Special Batches
Reno HPES Presentation Center: 9850 Double R Blvd., Reno		
July 8	10:00 to 11:00 a.m.	Quarterly Provider Training
July 14	9:30 to 11:00 a.m.	Introduction to Becoming a Nevada Medicaid Provider
Aug. 6	1:30 to 2:30 p.m.	Understanding Eligibility
Sept. 16	9:00 to 10:00 a.m.	Appeals and Special Batches