

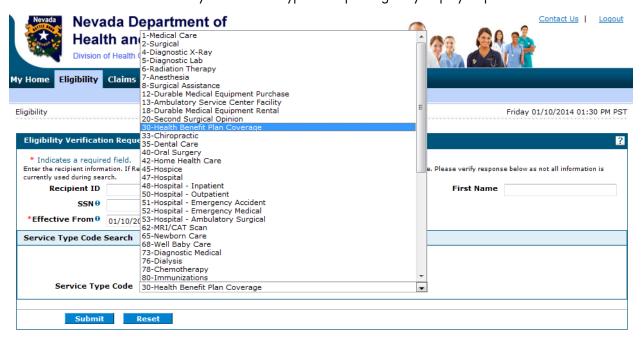
January 24, 2014
Announcement 688

## Eligibility Inquiry and Response Screens Updated in the Provider Web Portal

Effective January 27, 2014, the eligibility inquiry and eligibility response screens will be updated within the Provider Web Portal. The updates will allow providers to perform eligibility inquiries using CAQH CORE Service Type codes and receive eligibility responses that include the CAQH CORE Service Type codes.

To perform an eligibility inquiry on the Provider Web Portal using Service Type codes:

Enter required Recipient information and effective dates, then select a Service Type code from the drop-down list. The drop-down list defaults to Service Type code 30-Health Benefit Plan Coverage. Note: The Provider Web Portal allows only one Service Type code per eligibility inquiry request.

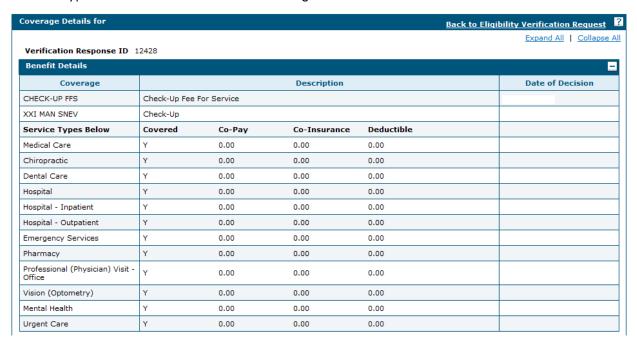


2. Click "Submit" and the Eligibility Verification Information will display.

Eligibility Verification Information for	from 01/10/2014 to 01/10/2014		
Recipient ID	Birth Date		
Coverage	Effective Date	End Date	Primary Care Provider
CHECK-UP FFS	01/10/2014	01/31/2014	000000000
XXI MAN SNEV	01/10/2014	01/31/2014	
Other Insurance Detail Information			

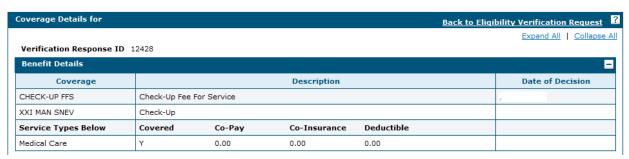
3. Select a plan under "Coverage" to view the coverage details. The Coverage Details page will display the Service Type codes and Y (Yes) or N (No) to indicate if the service is a covered benefit. Co-pay, Coinsurance and Deductible amounts for the Nevada Medicaid plan will be shown. These are different from the Patient Pay amount. See examples below.

**Example:** The following screen shows a generic eligibility inquiry, which is an inquiry using the default Service Type code 30-Health Benefit Plan Coverage:



**Note:** Recipients eligible for XIX Emergency (Medicaid Emergency Services) will show a Y for all Service Types, except for pharmacy. In order for the Service Types to be covered, they must be related to an eligible emergency diagnosis listed on the Emergency Diagnosis Codes for Non-Citizen Coverage Only <a href="https://www.medicaid.nv.gov/Downloads/provider/EmergencyRoom\_Codelist.pdf">https://www.medicaid.nv.gov/Downloads/provider/EmergencyRoom\_Codelist.pdf</a>.

**Example**: The following screen shows an explicit eligibility inquiry using service type code 1-Medical Care:



**Note:** When a recipient has benefit plan Med Premium (Full Medicare Premiums) and/or benefit plan Med Co & Ded (Medicare Coinsurance and Deductible) no Service Type codes will be returned on the generic or explicit eligibility inquiry.