



May 31, 2013
Announcement 607

Recipients to Receive Notices of Decision Regarding Technical Denials

A new process has been implemented related to prior authorization requests that receive a technical denial. Effective May 27, 2013, when a provider fails to submit the necessary information with a prior authorization request and a technical denial is issued, both the provider and the recipient will receive a Notice of Decision (NOD). Prior to this change, only providers received the NOD when a technical denial was issued. Providers are advised to be prepared for calls from recipients regarding these NODs.