



October 10, 2012
Announcement 527

Providers Urged to Include New Form with Claim Appeal Request Package

A new form has been created to make the claim appeals process easier for providers to include the claim details that will assist HP Enterprise Services (HPES) in processing the request.

It is strongly suggested that providers use form [FA-90 Claim Appeal Request](#) immediately as it includes:

- A section that requests specific information that affected the adjudication of the claim, i.e., the internal control number, remittance advice number and edit codes;
- A section that provides space to clarify the reason for the appeal; and
- An attachment checklist that will remind providers which documents to include.

Follow the link above to access the new form, or on this website select "Forms" from the "Providers" tab.