



February 6, 2012

Announcement 447

Updates Regarding Online Prior Authorization Requests

Technical work is under way to resolve the following issues providers are experiencing in the online prior authorization (PA) system. Providers will be notified when these issues are resolved.

- At this time, concurrent/continued stays cannot be submitted online. If you need to request a concurrent/continued stay, please fax the request and reference the original PA number on the form. Fax numbers are on the forms, which are located on the [Forms webpage](#). If additional units/days are approved, they will be added to the original authorization and a new PA number will not be issued. If you submit a new PA request, a new authorization number will be issued.
- At this time, the “Medical Justification” field in the online prior authorization system is limited to 100 characters. Technical work is under way to expand the limit to 6000 characters.