



January 20, 2012

Announcement 439

5010 Claim Transactions with APIs Are Processing Appropriately

Effective January 20, 2012, the claims processing problem with APIs not being recognized on 5010 claim transactions has been corrected and claims are processing correctly. Any affected claims submitted through Allscripts-Payerpath will automatically be reprocessed by HPES, and you do not need to resubmit these claims. Claims submitted through other service centers will not be automatically reprocessed and must be resubmitted.

The adjudication of affected claims will be reported on future remittance advices. Please be advised that claims may still deny with other edits not related to this API issue. If applicable, other denial edits will be reported on your remittance advice. We apologize for any inconvenience.