



September 8, 2026

Nevada Medicaid Web Announcement 3999

Attention Provider Type 63 (Psychiatric Residential Treatment Facilities): Guidance for Requesting Complex Case Criteria

Effective January 1, 2025, a special rate for complex needs for children less than 10 years old or children meeting the complex case criteria was approved for private psychiatric residential treatment facilities (PRTF). Effective August 1, 2026, the new revenue code for this rate became active in the system. The [Psychiatric Residential Treatment Facility Prior Authorization](#) form (FA-15) should be used to request this rate along with this new revenue code 0120.

When requesting the complex case rate, PRTF providers are reminded of the following:

- Revenue codes 0100 (flat rate) and 0120 (complex rate) cannot be submitted at the same time.
- If requesting the complex rate, the Complex Case Criteria section of Form FA-15 must be completed and either the first or second box must be checked.

Member is under 10 years old:

- The first box must be checked.
- On Initial Requests, the dates of service can be requested up to the member's 10th birthday (not exceeding 90-day increments).
- Beginning on their 10th birthday and forward, providers must show medical necessity for services and request concurrent review for the appropriate revenue code.

Member is 10 years old or older:

- The second box must be checked as well as any applicable criteria that the member meets.
- For all checked criteria, the provider must summarize within the space provided in the FA-15 form and submit additional, supporting clinical documentation that substantiates the need for one-to-one staff support and/or clearly identifies the additional services needed above and beyond the standard milieu services.

If revenue code 0100 is initially submitted but revenue code 0120 should have been requested, providers must submit a [Prior Authorization Data Correction](#) form (FA-29) to have the revenue code changed. Supporting documentation must be included with the data correction. Providers must request this change within 5 business days of the decision/PA approval.

If you have any questions, please contact the NVHA Residential Treatment inbox:

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