



May 21, 2026

Nevada Medicaid Web Announcement 3924

Attention Behavioral Health Outpatient Providers: Update on the Reprocessing Effort for Claims That Paid Incorrect Rates

Update to [Web Announcement 3860](#): Nevada Medicaid's fiscal agent, Gainwell Technologies, is currently working to reprocess behavioral health claims that did not pay at the increased rates that became effective January 1, 2025. The impacted claims are for the procedure codes listed in [Web Announcement 3860](#) and have dates of service on or after January 1, 2025.

Claims are expected to be reprocessed automatically to pay the correct rates by the end of May. Results of the reprocessed claims will appear the remittance advice dated June 5, 2026.

When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames.