



July 8, 2025

Nevada Medicaid Web Announcement 3669

Attention All Providers: Provider Flex New Functionality

New features will be implemented into Provider Flex beginning July 8, 2025.

- **Application Transfer** – Provider Flex will allow for the transfer of an active application from one user to another user. The transfer will need to be initiated by the original creator of the Application Tracking Number (ATN) from their Provider Flex Dashboard. The person receiving the transferred application must have an active Provider Flex account as either a Delegate or the Provider matching the National Provider Identifier (NPI) of the application. Once transferred the original owner will no longer be able to see that application on their dashboard.
 - To transfer, a user must know the user ID of the person they are transferring to.
 - For a revalidation or change update, the receiving user must have the appropriate roles assigned to them in the Provider Web Portal (PWP).
 - Be advised, there will be no notifications that an application was sent or received.
 - Please see the Provider Flex page for reference materials:
<https://www.medicaid.nv.gov/providers/flex>
- **Additional Edits** – Provider Flex will now intuitively identify duplicate active applications or incorrect application types based on the NPI and enrollment type selections. This functionality will limit the occurrence of multiple submissions resulting in reduced returns.