



April 29, 2025

Nevada Medicaid Web Announcement 3623

Attention All Providers, Delegates and Staff: Upcoming Provider Flex Overview Training Session Update

The Division of Health Care Financing and Policy (DHCFP), Nevada Medicaid, and the Gainwell Technologies Provider Training team would like to remind all Nevada Medicaid providers, delegates and staff of the upcoming transition to an enhanced provider enrollment tool, Provider Flex. All providers, delegates and/or staff are invited to attend a Provider Flex Overview training session. Beginning May 1, 2025, the sessions will drop from eight (8) to four (4) sessions per day.

If you have not registered for the training platform, you will need an enrollment key provided in our [LMS Training Portal Tip Sheet](#) along with instructions on enrolling in a session. Please visit the [Provider Training Learning Management System \(LMS\)](#) to register for a training session. Should you require further assistance, please reach out to NevadaProviderTraining@gainwelltechnologies.com.

Sessions will be offered every business day at the following times:

| <u>May 1 – May 31</u> | |
|------------------------------|---------------------|
| Session | Time |
| 1 | 9:00 AM – 9:30 AM |
| 2 | 11:00 AM – 11:30 AM |
| 3 | 1:00 PM – 1:30 PM |
| 4 | 3:00 PM – 3:30 PM |

| <u>June 1 – June 13</u> | |
|--------------------------------|---------------------|
| Session | Time |
| 1 | 9:00 AM – 9:30 AM |
| 2 | 11:00 AM – 11:30 AM |
| 3 | 3:00 PM – 3:30 PM |

| <u>June 13 – July 3</u> | |
|--------------------------------|-------------------|
| Session | Time |
| 1 | 9:00 AM – 9:30 AM |
| 2 | 3:00 PM – 3:30 PM |

*All times indicated are Pacific Time (PST)

Each session will be held only when the minimum registration of three (3) participants is met. If the minimum is not reached, registered individuals will receive an automatic email from the training registration website requesting another session be chosen.

The Nevada Training Team has built in time at the end of each training session to collect questions from attendees. Answers will be provided in the [Provider Flex Frequently Asked Questions \(FAQ\)](#) document, available now. [Subscribe to the Provider Flex FAQ to receive weekly updates](#) based on questions submitted during training sessions. Coverage of the content is not expected to exceed thirty (30) minutes.