



March 14, 2025

Nevada Medicaid Web Announcement 3579

Attention All Providers, Delegates and Staff: Upcoming Training Sessions for Provider Flex, Gainwell Powered Provider Enrollment - Registration Now Open

The Division of Health Care Financing and Policy (DHCFP) and the Gainwell Technologies Provider Training team would like to remind all Nevada Medicaid providers, delegates and staff of the upcoming transition to an enhanced provider enrollment tool, Provider Flex. All providers, delegates and/or staff are invited to attend a Provider Flex Overview training session offered starting April 7, 2025.

As a reminder, Nevada Medicaid has moved to a new training registration platform effective January 2024. Please visit the [Provider Training Registration Website](#) to register for a training session. If you have not yet registered for the new training platform, please see our [LMS Training Portal Tip Sheet](#) for instructions or reach out to NevadaProviderTraining@gainwelltechnologies.com for further assistance.

Sessions will be offered every business day, starting Monday, April 7th at the following times:

Session	Time
1	9:00 AM – 10:00 AM
2	10:00 AM – 11:00 AM
3	11:00 AM – 12:00 PM
4	11:30 AM – 12:30 PM
5	12:30 PM – 1:30 PM
6	1:00 PM – 2:00 PM
7	2:00 PM – 3:00 PM
8	3:00 PM – 4:00 PM

*All times indicated are Pacific Time (PST)

Each session will be held only when the minimum registration of three (3) participants is met. If the minimum is not reached, registered individuals will receive an automatic email from the training registration website requesting another session be chosen.

The Nevada Training Team has built in time at the end of each training session to collect questions from attendees. Answers will be provided in the [Provider Flex Frequently Asked Questions \(FAQ\) document](#), available now. [Subscribe to the Provider Flex FAQ](#) to receive weekly updates based on questions submitted during training sessions. Coverage of the content is not expected to exceed forty-five (45) minutes.