



**February 19, 2025**

**Nevada Medicaid Web Announcement 3557**

## **Attention Provider Type 89 (Community Healthcare Workers): Update to Error Codes for Service Limitations**

During the 82nd Nevada Legislative Session (2023), Senate Bill (SB) 117 was passed which allows Community Healthcare Workers (CHW) under PT 89 (Community Healthcare Workers) to submit prior authorization (PA) requests to exceed the service limitation of covered services. For instructions on how to submit a PA request in the Electronic Verification System (EVS), see EVS User Manual [Chapter 4: Prior Authorization](#).

With this change, effective for claims with dates of service on or after February 18, 2025, the following error codes will no longer apply to PT 89:

- 5603 (4 units allowed per day)
- 5723 (24 units allowed per calendar month)

Claims for procedure codes 98960 (Education & training for patient self-management, 30 minutes, individual patient), 98961 (Education & training for patient self-management, 30 minutes, 2-4 patients), or 98962 (Education & training for patient self-management, 30 minutes, 5-8 patients) will now receive one of the following error codes if the service limitation is exceeded and PA is not approved:

- 5686 (4 units allowed per day - PA override)
- 5743 (24 units allowed per calendar month - PA override)

No claims will be reprocessed as this is a go-forward change.