



February 6, 2025

Nevada Medicaid Web Announcement 3550

Attention Provider Type 32 (Ambulance, Air or Ground): Clarification of Medically Necessary Transports via Air Ambulance

This web announcement is to offer clarification regarding medical necessity for Air Ambulance transports. To prevent a delay in services, Nevada Medicaid does not require prior authorizations for medically necessary air ambulance transportation for Nevada Medicaid or Nevada Check Up recipients. Additionally, any medically necessary transportation beyond the level of a commercial flight does not require a denial letter by the Nevada Non-Emergency Medical Transportation Broker prior to transport. Any questions related to whether a transport meets medical necessity can be directed to Nevada Medicaid Transportation at transportation@dncfp.nv.gov.

If a provider, case manager or other professional would like assistance in scheduling an Air Ambulance trip, Nevada Medicaid Transportation at minimum needs the following information sent to transportation@dncfp.nv.gov to process the request:

- Medicaid recipient name
- Medicaid identification number
- Sending facility name and address
- Receiving facility name and address
- Reason for transport and services needed during transport
- Point of contact for scheduling transport

Air Ambulance transportation must be through an enrolled Nevada Medicaid provider and follows the current reimbursement fee schedule. If an Air Ambulance provider has extenuating circumstances which may require reimbursement beyond the current fee schedule in order to perform a transport, the Air Ambulance provider must **first email** transportation@dncfp.nv.gov to confirm the details of the transport and include a quote. Nevada Medicaid Transportation staff will then work with the Nevada Medicaid Rates Unit to process the request.