



**December 2, 2024**

**Nevada Medicaid Web Announcement 3491**

## **Attention All Providers: Contract and License information Available Through Gabby**

The Division of Health Care Financing and Policy and its fiscal agent, Gainwell Technologies, would like to inform all providers that effective November 13, 2024, Contract and License information can be obtained through our Interactive Voice Response (IVR) system, Gabby™.

After "Provider" has been said, follow the prompts and say either of the key phrases:

- **Contract information** and Gabby™ will provide the following:
  - Contract type
  - Effective date
  - End date
  - Status of contract
- **License information** and Gabby™ will provide the following:
  - Issuer of license
  - License number
  - Effective date
  - End date