

October 28, 2024 Nevada Medicaid Web Announcement 3467

Multi-Factor Authentication Coming January 2025!

Multi-Factor Authentication (MFA) Update:

Nevada Medicaid will be implementing MFA for all Provider Web Portal (PWP) and Pre-Admission Screening Resident Review (PASRR) users in **January 2025**. To enable MFA, providers will be required to select one of the following methods for authentication:

- 1) Mobile application (OKTA Verify or Google Authenticator)
- 2) Text Message
- 3) Voice call

A future web announcement with detailed instructions will be posted no later than December, so be on the lookout for more information!

Please see <u>Web Announcement 3415</u> for additional information.