



August 26, 2024

Nevada Medicaid Web Announcement 3425

Error Code 3030 Update for Physician Administered Drug (PAD) Claims: Claims Now Deny with Error Code 3031

Update to [Web Announcement 3209](#): Claim detail lines for Physician Administered Drugs (PAD) may deny with error code 3031 (Provider on claim does not match prior authorization - PA) when the billing or rendering provider of service on the claim for an MRx specialty drug does not match the prior authorization (PA) provider information. The PAD detail line will deny with error code 3031.

When submitting your authorization request, ensure your group billing National Provider Identifier (NPI) or the facility where services will be rendered is reported as the rendering provider by selecting "YES" for "Alternative Servicing Provider" and selecting the group or facility.

When submitting the request for a PA to Magellan Medicaid Administration (MMA), ensure the Medicaid ID associated with the provider who will be submitting claims (the billing provider) is identified as the pharmacy rendering provider. If the PAD detail line is denied with error code 3031, contact MMA to update/contact the PA.

If you are unsure of the correct process/procedure for submitting the PA, reach out to MMA at (800) 695-5526 or refer to the MMA [Nevada Medicaid and Nevada Check Up Pharmacy Manual](#).