

Date: 01/14/10

(See [Web Announcement 338](#) for updated instructions.)

Web Announcement 304

Attention Therapy (PT 34) and Outpatient Hospital Therapy (PT 12) Providers: Instructions to Resubmit Certain Denied Therapy Claims

Occupational, Physical and/or Speech Therapy Specialty providers (provider types 34 and/or 12) who have received denials for certain therapy claims that were processed out of sequence and denied with annual limitation edit codes 0944, 0945, 0946, 0973, 0974 and/or 0975 and/or prior authorization edit codes 0155 and/or 0162 may resubmit these claims. The affected claims were for dates of service beginning Jan. 1, 2008.

Please identify and resubmit these denied therapy claims per the following instructions:

- Therapy claims must meet the above denial criteria with dates of service in 2008 and/or 2009 with or without Third Party Liability (TPL).
- Resubmit these claims on a paper claim form with a cover letter stating, "Please review for processing per Web Announcement 304".
- **Resubmissions must be received at First Health Services within 180 days from the date of this web announcement.**