



February 17, 2021

Web Announcement 2431

Attention Provider Type 32 Specialty 932 (Ambulance, Air or Ground):

Update Regarding Claims Denied for Ambulance Services

Update to [Web Announcement 2338](#): Claims for ambulance services submitted by provider type 32 specialty 932 (Ambulance, Air or Ground) that processed on or after February 1, 2019, through October 5, 2020, and denied in error with error code 5056 (Same procedure different modifiers) have been automatically reprocessed. Results of the reprocessed claims appear on remittance advices dated February 19, 2021.

Please note: When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames.