



June 30, 2020

Web Announcement 2236

**Attention Provider Type 63 (Residential Treatment Centers):**

**New Prior Authorization Error Code**

Effective with claims processed on or after May 18, 2020, a new prior authorization (PA) error code has been created to ensure the dates of service on claims submitted by provider type 63 (Residential Treatment Centers) match the effective start and end dates on the prior authorization. Error code 3009 (Partial PA found) will verify that the "From" date of service on the claim matches the authorized effective date and the "To" date of service on the claim matches the authorized end date. If one of those dates of service are not within a specific PA line item, the claim will be denied with an Explanation of Benefits (EOB) code, which will indicate that the provider must submit claims with dates of service that match or are within a PA line item.

PT 63 providers are reminded that if the recipient is discharged prior to the authorized end date, the provider must submit form [FA-29 \(Prior Authorization Data Correction Form\)](#) to ensure authorized dates match the dates on the claim.