



June 12, 2020

Web Announcement 2224

Attention Provider Type 34 (Therapy):

Update Regarding Claims for Procedure Codes 97164 and 97168

Update to [Web Announcement 2114](#): Claims for procedure codes 97164 (Re-evaluation of physical therapy established plan of care) and 97168 (Re-evaluation of occupational therapy established plan of care) submitted by provider type 34 (Therapy) that processed on or after February 1, 2019, through December 30, 2019, and denied in error with error codes 6104 (Evaluation previously paid for calendar year) or 6105 (Evaluation previously paid within 90 days) have been automatically reprocessed. Results of the reprocessed claims appear on the remittance advice dated June 19, 2020.

Please note: When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames.