



April 8, 2020

Web Announcement 2162

Attention Provider Types 14 (Behavioral Health Outpatient Treatment) and 17 (Special Clinics) Specialty 215 (Substance Abuse Agency Model [SAAM]) Regarding Claims for Procedure Code H0035 that Denied with Error Code 5700

Some claims for Healthcare Common Procedure Coding System (HCPCS) code H0035 (Mental health partial hospitalization, treatment, less than 24 hours) have been denying in error with error code 5700 (5 units per 7 days (forward or backward)). To resolve this issue, effective March 23, 2020, error code 5700 has been updated to correctly deny claims for more than 5 units in a calendar week, versus 7 rolling days. The limitation for procedure code H0035 is 1 unit per day, per recipient, and no more than 5 units in a calendar week.

Any claims submitted by provider types 14 (Behavioral Health Outpatient Treatment) and 17 (Special Clinics) Specialty 215 (Substance Abuse Agency Model [SAAM]) for procedure code H0035 with dates of service on or after February 1, 2019, through March 23, 2020, that denied in error with error code 5700 will be automatically reprocessed. A future remittance advice message will notify providers when the claims are reprocessed.