



February 18, 2020

Web Announcement 2104

Attention Provider Type 63 (Residential Treatment Centers):

Claims that Cutback in Error Reprocessed

Claims submitted by provider type 63 (Residential Treatment Centers) with dates of service on or after July 1, 2017, that were cutback in error when a prior authorization was on file have been automatically reprocessed. Results of the reprocessed claims appeared on remittance advices dated July 5, 2019.

Reprocessing errors may have occurred when claims were reprocessed as mentioned above. As a result, the impacted claims have been reprocessed a second time. Results of the second reprocessing of claims appear on remittance advices dated January 17, 2020.

Please note: When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames.