



July 25, 2019

Web Announcement 1938

Update to Compounded Medications Prior Authorization Requirement

Update to [Web Announcement 1911](#): Prior authorization (PA) criteria was updated for compounded medications to require prior authorization for all compounded medications. This update was scheduled to be effective June 3, 2019, but was inadvertently implemented on May 28, 2019. This earlier implementation date impacted compounded medication claims at the pharmacy point of sale, and impacted providers when they called the OptumRx call center for a prior authorization as the call staff was not yet prepared to address the calls appropriately.

Pharmacies that submitted a compound claim between May 28, 2019, and June 2, 2019, were contacted and an override was provided if the pharmacy dispensed the medication.

Providers can access prior authorization forms, including form FA-150 (Compounded Medication), at the following website: <https://www.medicaid.nv.gov/providers/rx/rxforms.aspx>

Providers can also call OptumRx at 855-455-3311 for prior authorization requests.

Prior authorization guidelines can be found in Medicaid Services Manual Chapter 1200 at the following website: <http://dhcftp.nv.gov/Resources/AdminSupport/Manuals/MSM/C1200/Chapter1200/>