



January 30, 2019  
Announcement 1830

## Modernization: Attention All Providers: New MMIS is Going Live!

The new, modernized Medicaid Management Information System (MMIS) will be implemented on **February 1, 2019**, for all claims, claim appeals, prior authorizations and provider enrollment/revalidation applications.

With the implementation of the new system, providers will need to prepare for and be advised of the following key dates and important activities:

Area Impacted	Paper Submission Cut-off Date	Details and Instructions
<b>Provider Enrollment</b>	January 11, 2019	<ul style="list-style-type: none"> <li>As of <b>January 12, 2019</b>, all Provider Enrollment Applications or Change Requests must be submitted electronically via the <a href="#">Online Provider Enrollment (OPE) tool</a>. Nevada Medicaid is no longer accepting paper enrollments. Paper applications/requests are being returned to providers.</li> </ul>
<b>Claims</b>	January 11, 2019	<ul style="list-style-type: none"> <li>As of <b>January 12, 2019</b>, Nevada Medicaid is no longer accepting paper claims. Paper claims are being returned to providers.</li> <li>The Payerpath option of submitting claims is no longer free effective <b>January 24, 2019</b>.</li> <li><b>January 25, 2019</b> through <b>January 31, 2019</b> is a blackout period for claim submissions as Nevada Medicaid prepares for the go-live of the new MMIS.</li> <li>Starting <b>February 1, 2019</b>, the free Direct Data Entry (DDE) option will be available to submit claims electronically through the Provider Web Portal.</li> <li>If you are planning to use a Trading Partner on or after <b>February 1, 2019</b>, for claims submission, you will want to validate that your Trading Partner is ready for claims submission with the new MMIS.</li> </ul>
<b>Claim Appeals</b>	January 11, 2019	<ul style="list-style-type: none"> <li>As of <b>January 12, 2019</b>, Nevada Medicaid is no longer accepting paper claims appeals. Appeals submitted on paper are being returned to providers.</li> <li><b>January 12, 2019</b> through <b>January 31, 2019</b>, is a blackout period for claim appeals.</li> <li>Nevada Medicaid will extend the claims appeal window from 30 days to 60 days for claims remittance advice (RA)</li> </ul>

		<p>denials dated between <b>December 7, 2018</b> and <b>February 8, 2019</b>.</p> <ul style="list-style-type: none"> <li>• Claims RA dates after <b>February 8, 2019</b>, will follow the normal 30-day claims appeal policy.</li> <li>• Beginning <b>February 1, 2019</b>, all claim appeal submissions will be required to be completed electronically via the Provider Web Portal.</li> </ul>
<b>Prior Authorizations</b>	January 25, 2019	<ul style="list-style-type: none"> <li>• Nevada Medicaid will no longer accept faxed or mailed prior authorizations as of 5 p.m. <b>January 28, 2019</b>.</li> <li>• Nevada Medicaid extended the timeliness submission requirements on prior authorization requests due <b>January 28, 2019</b>, by 3 business days.</li> <li>• Beginning <b>January 29, 2019</b>, all prior authorization requests must be submitted on the Provider Web Portal. <ul style="list-style-type: none"> <li>○ (Note: Dental providers will be allowed to mail required dental images that the provider is unable to submit electronically.)</li> </ul> </li> <li>• These paperless instructions and dates do not apply to pharmacy requests.</li> </ul>

**Helpful Reminders:**

- Computer-Based Trainings (CBTs) are available on a variety of topics to assist providers and their delegates with using the new system. See [Web Announcement 1815](#) for details.
- After implementation of the modernized MMIS on February 1, 2019, providers will need to reset their secure Provider Web Portal password using the “Forgot Password” process. See [Web Announcement 1799](#) for step-by-step instructions on resetting your password.
- You can view the Trading Partners that are fully certified with the new modernization system under the helpful resources on the [Modernization Project](#) webpage.
- If there are any questions, please do not hesitate to contact Nevada Medicaid.