



January 18, 2019

Web Announcement 1814

Attention Dental Providers: Claims for Procedure Code D7311

Attention provider type 22 (Dentist) specialties 78 (General Dentistry), 80 (Oral Surgery), 170 (Maxillofacial Prosthetics) and 173 (Pediatric Dentistry): Claims for procedure code D7311 (Alveoloplasty w/extract 1-3) billed with quadrant codes that were not duplicates to paid claims were denying in error. The issue causing the denials was resolved on January 7, 2019, and the claims are adjudicating correctly. The impacted claims processed on or after January 11, 2016, through March 22, 2018, that denied in error with edit codes 0310 (Duplicate payment request - same provider, same dates of service) or 0302 (Duplicate of history file record - same provider, same date of service) have been automatically reprocessed to adjudicate correctly. Results of the reprocessed claims appear on remittance advices dated January 25, 2019.

Please note: When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received.