



November 1, 2018  
Announcement 1733

## Modernization: Dates All Providers and Delegates Need to Know to Prepare for Paperless Processes

The Division of Health Care Financing and Policy (DHCFP) will implement a new, modernized Medicaid Management Information System (MMIS) on February 1, 2019. With the implementation of the modernized MMIS, all claims, claim appeals, prior authorizations and provider enrollment/revalidation applications will be required to be submitted electronically.

Nevada Medicaid encourages providers to move toward electronic submission now, where applicable, as follows:

- **Claims** can be submitted electronically today, with the exception of Letter of Agreement (LOA), Claims Provider Payment Directives (PPD), and claims requiring special batch. These scenarios will be available to be submitted electronically on the Provider Web Portal starting February 1, 2019.
- **Provider Enrollment** applications can be submitted today via the [Online Provider Enrollment \(OPE\) tool](#). Change requests and revalidations can be submitted today via the [secure web portal](#).
- **Prior Authorizations** can be submitted via the Provider Web Portal today. Please note: The paperless instructions and dates in this web announcement do not apply to pharmacy requests. The pharmacy prior authorization process will not change as providers will continue to call, fax or use the portal for medication authorization requests.

Paper submission cut-off dates have been planned and are listed below for providers and delegates to prepare for the new paperless environment.

| Impacted Area | Paper Submission Cut-off Date | Details and Instructions  |
|---------------|-------------------------------|---|
| Claims        | January 11, 2019              | <ul style="list-style-type: none"> <li>• <b>January 11, 2019</b>, will be the last day to submit <b>paper (mailed or e-mailed) claims</b> to Nevada Medicaid. Therefore, beginning <b>January 12, 2019</b>, <b>paper claims</b> submissions received by Nevada Medicaid will be returned to providers.</li> <li>• Between <b>January 12, 2019</b>, and <b>January 24, 2019</b>, providers are advised to submit their claims electronically via an approved Trading Partner or the free Payerpath option, which will only be available until January 24, 2019.</li> <li>• <b>January 25, 2019</b>, through <b>January 31, 2019</b>, will be a blackout period for claim submissions as Nevada Medicaid prepares for the go-live of the new system on <b>February 1, 2019</b>.</li> <li>• Beginning <b>February 1, 2019</b>, all claims will be required to be submitted to Nevada Medicaid using Direct Data Entry (DDE) on the portal or via an approved Trading Partner.</li> <li>• If you are planning to continue to use a Trading Partner</li> </ul> |

| Impacted Area               | Paper Submission Cut-off Date | Details and Instructions  |
|-----------------------------|-------------------------------|---|
|                             |                               | <p>February 1, 2019, and going forward, you will want to validate that your trading partner is ready for claims submission with the new MMIS starting February 1, 2019.</p> <ul style="list-style-type: none"> <li>• If you are planning to use the free Direct Data Entry (DDE) option to submit claims electronically on the web portal, this feature will be available starting February 1, 2019.</li> <li>• The free Payerpath option will no longer be available starting <b>January 24, 2019</b>.</li> </ul>  |
| <b>Claim Appeals</b>        | <b>January 11, 2019</b>       | <ul style="list-style-type: none"> <li>• <b>January 11, 2019</b>, will be the last day that <b>paper (mailed or e-mailed) claim appeals</b> will be accepted by Nevada Medicaid. Therefore, beginning <b>January 12, 2019</b>, paper claim appeals submissions received by Nevada Medicaid will be returned to providers.</li> <li>• <b>January 12, 2019</b>, through <b>January 31, 2019</b>, is a blackout period for claim appeals as Nevada Medicaid prepares for the go-live of the new system on <b>February 1, 2019</b>. Therefore, Nevada Medicaid will extend the claims appeal window from 30 days to 60 days for claims remittance advice (RA) denials dated between December 7, 2018, and February 8, 2019. Claims RA dates after February 8, 2019, will follow the normal 30 days claims appeal policy.</li> <li>• Beginning <b>February 1, 2019</b>, all claim appeal submissions will be required to be completed electronically via the Provider Web Portal.</li> </ul>   |
| <b>Provider Enrollment</b>  | <b>January 11, 2019</b>       | <ul style="list-style-type: none"> <li>• <b>January 11, 2019</b>, will be the last day that <b>paper (mailed, faxed, and e-mailed)</b> provider enrollment, change requests, and revalidation applications will be accepted by Nevada Medicaid. Therefore, beginning <b>January 12, 2019</b>, provider enrollment, change requests, and revalidation applications received by Nevada Medicaid via <b>paper</b> will be returned to providers.</li> <li>• <b>January 26, 2019</b>, through <b>January 28, 2019</b>, will be a blackout period for provider enrollment submissions as Nevada Medicaid prepares for the go-live of the new system.</li> <li>• Providers are encouraged to submit their provider enrollment applications now via the <a href="#">Online Provider Enrollment (OPE) tool</a> and Change Requests and Revalidations can be submitted via the <a href="#">secure web portal</a>.</li> <li>• Effective <b>January 12, 2019</b>, all provider enrollment applications must be submitted via <a href="#">Online Provider Enrollment (OPE) tool</a> and all Change Requests and Revalidations must be submitted via the <a href="#">secure web portal</a>.</li> </ul> |
| <b>Prior Authorizations</b> | <b>January 25, 2019</b>       | <ul style="list-style-type: none"> <li>• Faxed or mailed prior authorization requests or documents will not be accepted by Nevada Medicaid beginning January 26, 2019.</li> <li>• Providers are encouraged to submit their prior authorizations electronically via the Provider Web Portal now.</li> <li>• <b>January 26, 2019</b>, through <b>January 28, 2019</b>, will be a blackout period for prior authorization submissions as Nevada Medicaid prepares for the go-live of the new MMIS.</li> </ul>  |

| Impacted Area | Paper Submission Cut-off Date | Details and Instructions  |
|---------------|-------------------------------|---|
|               |                               | <p>Therefore, Nevada Medicaid will extend the timeliness submission requirements on prior authorization requests due January 28, 2019, by 3 business days.</p> <ul style="list-style-type: none"> <li>Beginning <b>January 29, 2019</b>, all prior authorization requests must be submitted on the Provider Web Portal.</li> <li>These paperless instructions and dates do not apply to pharmacy requests. The pharmacy prior authorization process will not change as providers will continue to call, fax or use the portal for medication authorization requests.</li> </ul> |

**Helpful Information:**

- Please be aware that as of January 29, 2019, all providers and their delegates who attempt to log into the Provider Web Portal will be asked to reset their passwords.
- You can view the Trading Partners that are fully certified with the new modernization system under the helpful resources on the [Modernization Project](#) webpage.
- Further details regarding this information will be provided in future web announcements posted on the [Modernization Project](#) webpage.
- If you have any questions, please refer to the [Contact Us page](#) on the Nevada Medicaid website.