



September 12, 2018

Web Announcement 1687

Attention All Providers: Upcoming Changes Include Electronic Claims Submission Requirement

The Division of Health Care Financing and Policy (DHCFP) will implement a new, modernized Medicaid Management Information System (MMIS) by early 2019. As part of the modernization, a new feature on the Provider Web Portal will be available for free electronic claims submission: Direct Data Entry (DDE). DDE will allow providers to electronically submit claims directly to Nevada Medicaid, which will create improved claims processing times, as this process will eliminate the need to mail paper claims.

The DDE feature supports the DHCFP direction to move to a paperless environment. As part of the modernized MMIS, **ALL claims will be required to be submitted electronically.**

In addition, providers will be able to submit claim appeals, claim adjustments and claim voids directly through the Provider Web Portal. Claims adjudication status will be available to providers in almost real time, and providers will be able to submit attachments, such as Letters of Agreement (LOAs) or Explanation of Benefits (EOBs), through the Provider Web Portal.

Nevada Medicaid will provide web announcements at www.medicaid.nv.gov with detailed information regarding the many training opportunities that will be available to providers to learn the new modernized MMIS in early 2019. This training will include how to submit, adjust and void claims via DDE, along with other information related to the new system. Please watch the Provider Web Portal for training registration information including times, dates and locations.

Providers will also have the option to work with an approved Trading Partner for claims submissions. Providers will need to contact the Trading Partner directly for that option. Providers should be aware that effective February 2019, Nevada Medicaid will no longer provide free electronic claims submission through Allscripts-Payerpath for Medicaid providers. Allscripts-Payerpath is one of many DHCFP-approved Trading Partners/clearinghouses who provide claims management and claims submission for Nevada Medicaid providers.

For questions regarding the change in electronic claims submission, providers are encouraged to monitor the Provider Web Portal for announcements or contact Nevada Medicaid at nevadaprovidertraining@dxc.com.