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Web Announcement 1638

DHCFP Phases Out Health Care Guidance Program

The Health Care Guidance Program (HCGP) has ended effective June 30, 2018. The HCGP began operation in Nevada July 1, 2013, through a 1115(a) research and demonstration waiver granted by the Department of Health and Human Services. The program was approved for five years.

The waiver's purpose was to connect Nevada Medicaid Fee-for-Service (FFS) individuals diagnosed with a qualifying chronic health condition or those patients utilizing medical services at a high rate with a care management program. The HCGP care management program was managed by AxisPoint Health. Only FFS recipients, and not individuals using Nevada Medicaid Managed Care Organizations, were eligible for this program. Participation was mandatory, except for American Indians and Alaska natives, for whom participation was voluntary.

The phase out of the HCGP does not affect an individual's Medicaid benefits or eligibility. The phase-out only affects the care management value-added services members received through the program. These services include:

- Help in locating and scheduling medical appointments
- Help with scheduling transportation assistance to appointments
- Help with finding resources such as food, housing and utility assistance
- Reminders for annual flu shots and other preventive health care

The DHCFP has collaborated with agencies within the Department of Health and Human Services to create a transition plan, ensuring current HCGP recipients will receive appropriate medical services from providers.

For more information, visit the HCGP webpage: <http://dhcfp.nv.gov/Pgms/BLU/HCGP/>.