



July 2, 2018

Web Announcement 1631

Attention All Providers: Update Regarding Nevada Medicaid Fiscal Agent Email

Effective April 3, 2017, Hewlett Packard Enterprise merged with Computer Sciences Corporation (CSC) to form a brand new company named "DXC Technology." This company currently acts as the Fiscal Agent for Nevada Medicaid, and all correspondence during this transition has continued without interruption.

As part of the final transition steps to DXC Technology, effective August 1, 2018, all communications to and from the Fiscal Agent will utilize email addresses ending in dxc.com. The email name already in use will remain the same; only the domain hpe.com will change to dxc.com. Any communications that you are currently utilizing with the Fiscal Agent should be updated to dxc.com, and all hpe.com email addresses removed.

Reminder: As of June 26, 2017, communication with Nevada Medicaid providers and recipients was altered to refer to the Fiscal Agent/DXC Technology as Nevada Medicaid.

The Provider Call Center contact information for Nevada Medicaid for billing, provider enrollment, prior authorization, etc., will remain the same. The only change is the email addresses will reflect DXC instead of HPE. Please note the new email addresses that will be posted on the www.medicaid.nv.gov website and on return emails when you are contacted by Nevada Medicaid staff.

If you have any questions regarding this transition, please reach out to the Nevada Medicaid Provider Customer Service Call Center at (877) 638-3472.