



June 30, 2017

Web Announcement 1405

Division of Health Care Financing and Policy Managed Care Organization Onboarding Command Center

As of July 1, 2017, all Nevada Medicaid recipients in urban Washoe and urban Clark counties will have a choice of four Medicaid Managed Care Organizations (MCOs): Aetna Better Health of Nevada, Amerigroup Community Care, Health Plan of Nevada, and SilverSummit Healthplan.

In preparation for the contract start date for the four MCO contracts, the Division of Health Care Financing and Policy (DHCFP) will implement an MCO Onboarding Command Center. The purpose of the Command Center is to ensure an efficient and well-organized MCO implementation, promote continuity of care, decrease provider administrative burden, and foster robust stakeholder communication.

An e-mail (MCO_GOLIVE@dhcfp.nv.gov) and fax number 775-684-3762 have been established for implementation issues. MCO personnel will be on-site in Carson City during the first week of Command Center operations and available remotely as needed during the onboarding period.

Please refer to the Frequently Asked Questions that are posted at the following link: <http://dhcfp.nv.gov/Resources/Resources/>. Should you have any concerns or issues, please contact the Command Center using the email or fax provided.