



June 5, 2017 (Updated August 29, 2017)

Announcement 1389

Important Changes to Medicaid Managed Care Dental Services

Effective **July 1, 2017**, the dental services currently provided to Medicaid Managed Care recipients in urban Clark and Washoe counties will no longer be managed by the current Managed Care Organizations (MCO). As of **July 1, 2017**, dental services and claims will be administered through Fee for Service (FFS) until a Dental Benefits Administrator (DBA) can be selected to manage dental services. The Division of Health Care Financing and Policy (DHCFP) is currently in the process of selecting a DBA to serve eligible recipients in the mandatory MCO coverage areas of urban Washoe and urban Clark counties. The DHCFP will notify providers via a letter and a future web announcement of the name and contact information once a DBA is selected.

- All dental claims with **dates of service on or before June 30, 2017**, should be sent to the patients' current MCOs: **Amerigroup Community Care** or **Health Plan of Nevada**.
- All dental claims with **dates of service on or after July 1, 2017**, should be sent to **FFS Nevada Medicaid** until further notice. Dental claims are not required to be submitted on paper. Dental claims can be submitted electronically. EDI enrollment forms are located on the [Electronic Claims/EDI](#) webpage. Contact the EDI Coordinator for assistance by calling (877) 638-3472, option 2, option 0 and then option 3.

Please note there will be NO changes to current dental benefits. If you have any provider enrollment or billing questions, please contact Nevada Medicaid at the following telephone number (877) 638-3472, option 2.

For recipients that require Hospital or Ambulatory Surgical Center (ASC) Dental Services, please refer to [Medicaid Services Manual Chapter 1000](#), Section 1003.17. Providers will continue to submit a prior authorization request for the Hospital or ASC to the patients' current MCOs. All professional dental services claims will be submitted utilizing the American Dental Association (ADA) form.

Remind your patients to choose an MCO during Medicaid Managed Care Open Enrollment April 1, 2017, through June 30, 2017. Visit <http://dhcfp.nv.gov> for details.