



May 4, 2017 (Updated June 19, 2017)

Announcement 1369

Urgent: Payment Delay for Certain Claims

Due to the upcoming end of the Nevada state fiscal year on June 30, 2017, it is anticipated that there may be a delay in claims payment for services provided to Nevada Medicaid recipients. The pending claims will potentially affect all provider types for services provided to **Newly Eligible and Waiver recipients**. Any affected claims will pend with edit code 0291 (Suspended for Budget Relief). Affected claims that would normally pay on remittance advices from May 5, 2017, through June 30, 2017, may be delayed pending additional funds being received from the Nevada Legislature. The claims will automatically be released for adjudication on remittance advices dated July 7, 2017, **if not sooner**.

Providers are reminded that they can avoid holding for a Customer Service Call Center representative by verifying the status of claims through the Electronic Verification System (EVS) on the Provider Web Portal or the Automated Response System (ARS).

- EVS is accessed through the Nevada Medicaid website at www.medicaid.nv.gov. Select the "EVS" tab to review the User Manual and to register or login to EVS. [EVS User Manual Chapter 3](#) provides step-by-step instructions on searching and viewing claims that providers have submitted.
- ARS is accessed by telephone by calling (800) 942-6511.