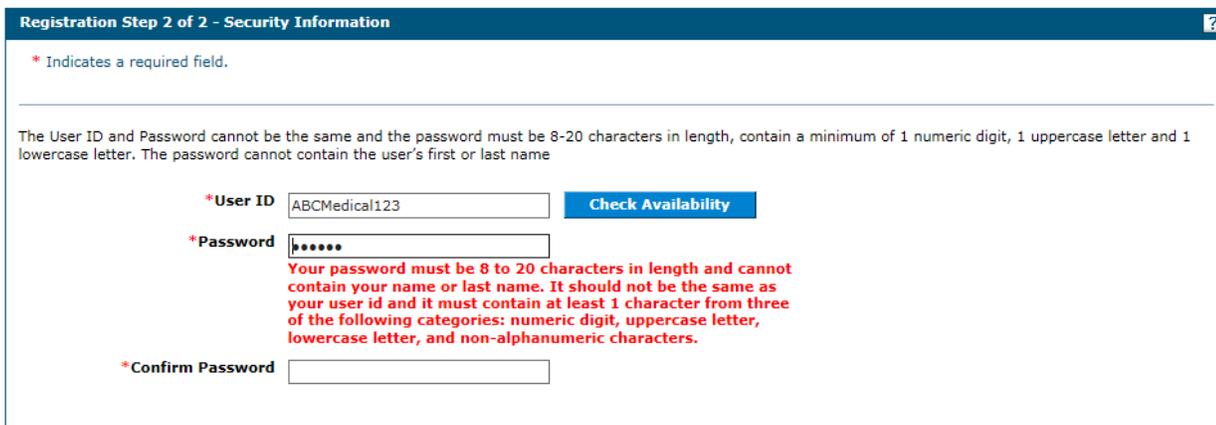


January 23, 2017
Announcement 1300

Provider Web Portal Password Requirements Updated

On January 15, 2017, the Provider Web Portal password requirements were updated to not allow a user's "Name" to be included as part of the required "Password" when a new user is **registering** in the Portal or **changing password**. If the user's first or last name is used as part of their password, the following error message will be displayed, **"Your password must be 8 to 20 characters in length and cannot contain your name or last name. It should not be the same as your user id and it must contain at least 1 character from three of the following categories: numeric digit, uppercase letter, lowercase letter, and non-alphanumeric characters."**

The following image shows the "Registration Step 2 of 2" page with the new error message:



The following image shows the "Change Password" page with the new error message:

