

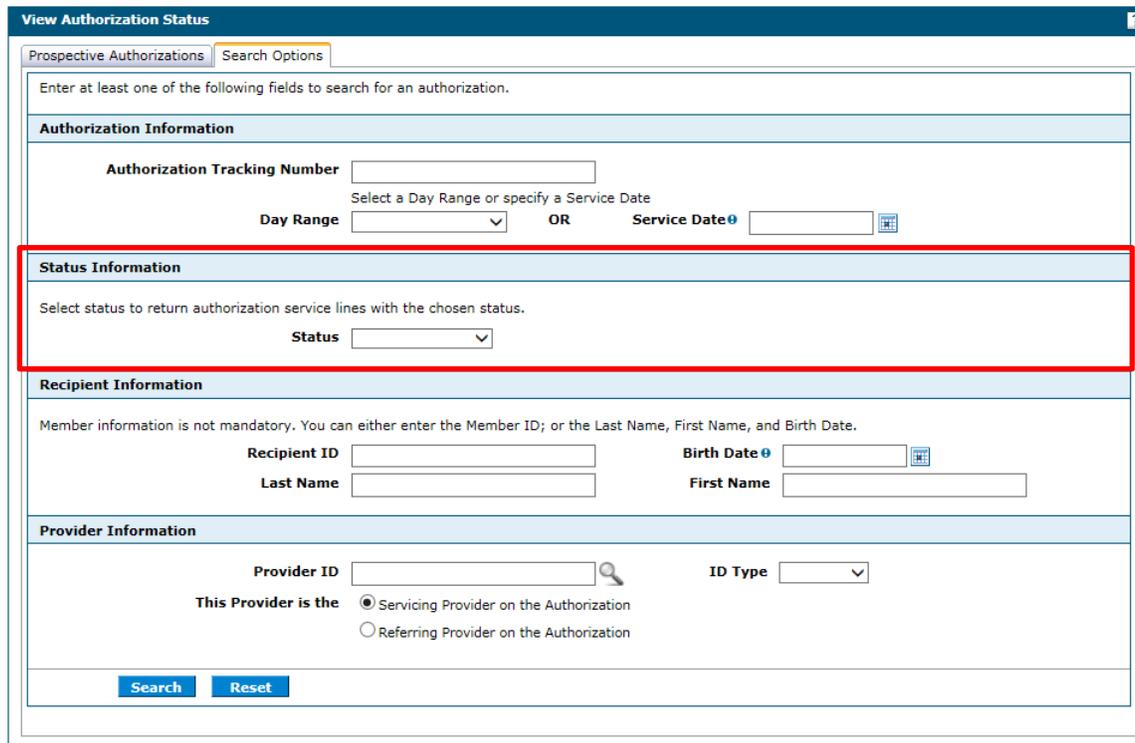
September 8, 2016
Announcement 1222

Prior Authorization “View Authorization Status” Page Enhancement

On September 2, 2016, an enhancement was made to the Prior Authorization “View Authorization Status” page in the Provider Web Portal to add a new “Status Information” section. The “Status Information” allows users to filter prior authorizations (PAs) to include only PAs that contain a specified service line status. The drop-down status list contains the following values:

- Cancel
- Certified In Total
- Modified
- Not Certified
- Pended

View Authorization Status:



The screenshot shows the "View Authorization Status" page with the following sections:

- Prospective Authorizations** | Search Options
- Enter at least one of the following fields to search for an authorization.
- Authorization Information**
 - Authorization Tracking Number
 - Select a Day Range or specify a Service Date
 - Day Range OR Service Date
- Status Information** (highlighted with a red border)
 - Select status to return authorization service lines with the chosen status.
 - Status
- Recipient Information**
 - Member information is not mandatory. You can either enter the Member ID; or the Last Name, First Name, and Birth Date.
 - Recipient ID Birth Date
 - Last Name First Name
- Provider Information**
 - Provider ID ID Type
 - This Provider is the Servicing Provider on the Authorization Referring Provider on the Authorization
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Note: Please allow up to one hour after the time of your PA submission before trying to search using “Status Information.”

When the status search is used, the search results will display service lines of all PAs with the specified status. The service dates displayed in the search results are the service dates on the service line and not the overall service dates of the PA. The results will also display the service line details including the Procedure or Revenue Code.

View Authorization Status

Prospective Authorizations Search Options

Enter at least one of the following fields to search for an authorization.

Authorization Information

Authorization Tracking Number

Select a Day Range or specify a Service Date

Day Range OR Service Date

Status Information

Select status to return authorization service lines with the chosen status.

Status

Recipient Information

Member information is not mandatory. You can either enter the Member ID; or the Last Name, First Name, and Birth Date.

Recipient ID Birth Date

Last Name First Name

Provider Information

Provider ID ID Type

This Provider is the Servicing Provider on the Authorization Referring Provider on the Authorization

Search Results

Authorization Tracking Number	Service Date	Decision	Procedure/Revenue Code	Recipient Name	Recipient ID	Requesting Provider	Servicing Provider
20000209766	08/11/2016 - 08/12/2016	Pended	Revenue 0121-R&B-2 BED-MED-SURG-GYN	A	66	HOSPITAL & MEDICAL CENTER	MEDICAL CENTER
20000209766	08/11/2016 - 08/13/2016	Pended	Surgical ICD-10 0016070-Bypass Cereb Vent to Nasophar with	A	66	HOSPITAL & MEDICAL CENTER	MEDICAL CENTER
20000209767	08/11/2016 - 08/31/2016	Pended	CPT/HCPCS 99204-Office/outpatient visit new	A	66	HOSPITAL & MEDICAL CENTER	MEDICAL CENTER

PA searches done without selecting a status will not display status information in the search results. The service dates displayed in the search results are the overall service dates of the PA.

View Authorization Status

Prospective Authorizations Search Options

Enter at least one of the following fields to search for an authorization.

Authorization Information

Authorization Tracking Number

Select a Day Range or specify a Service Date

Day Range OR Service Date

Status Information

Select status to return authorization service lines with the chosen status.

Status

Recipient Information

Member information is not mandatory. You can either enter the Member ID; or the Last Name, First Name, and Birth Date.

Recipient ID Birth Date

Last Name First Name

Provider Information

Provider ID ID Type

This Provider is the Servicing Provider on the Authorization Referring Provider on the Authorization

Search Results

Authorization Tracking Number	Service Date	Recipient Name	Recipient ID	Authorization Type	Requesting Provider	Servicing Provider
20000209766	08/11/2016 - 08/13/2016	A	66	M/S Inpatient	HOSPITAL & MEDICAL CENTER	MEDICAL CENTER
20000209767	08/11/2016 - 08/31/2016	A	66	M/S Outpatient/Lab	HOSPITAL & MEDICAL CENTER	MEDICAL CENTER

Note: The prior authorization status will **not** be displayed on the “Your Member Authorizations” section on the Member Focus View page.

Member in Focus: TA [Change](#) ID: 349 [Close Member Focus](#) X



Member Details

Recipient ID 349
Name TA
Birth Date
City SPARKS
State Nevada
Gender Female
Primary Language ENGLISH

Coverage Details

Coverage	Effective Date	End Date
MEDICAID FFS	08/19/2016	08/31/2016

[View eligibility verification information](#)

Other Details

[Secure Correspondence](#)
Review previously sent messages or send new secure messages.

Your Member Claims

Medical/Dental

There are no claims for this member.

Your Member Authorizations

[Submit an Authorization](#)

Authorization #	Servicing Provider Name
20000209781	MEDICAL CENTER

The “Create Prior Authorization” pages were updated with the following changes:

- Create Authorization Step 1 “Applied Behavioral Analysis (ABA)” was changed to “Applied Behavior Analysis (ABA)” on the Authorization Type and Service Type drop-down lists.
- Create Authorization Step 2 “Diagnosis Type” will default to ICD-10-CM. You can still select ICD-9-CM from the drop-down box as needed.
- Create Authorization Step 2 “Surgical Procedure Type” will default to ICD-10. You can still select ICD-9 from the drop-down box as needed.