

June 17, 2016

Announcement 1166

Urgent: Payment Delay for Certain Claims

Due to the upcoming end of the Nevada state fiscal year on June 30, 2016, it is anticipated that there may be a delay in claims payment for services provided to Nevada Medicaid recipients. The pending claims will potentially affect all provider types. Any affected claims will pend with edit code 0291 (Suspended for Budget Relief). Affected claims that would normally pay on remittance advices dated June 17, 2016, and June 24, 2016, **will automatically be released for adjudication on remittance advices dated July 1, 2016.**

Providers are reminded that they can avoid holding for a Customer Service Call Center representative by verifying the status of claims through the Electronic Verification System (EVS) on the Provider Web Portal or the Automated Response System (ARS).

- EVS is accessed through the Nevada Medicaid website at www.medicaid.nv.gov. Select the "EVS" tab to review the User Manual and to register or login to EVS. [EVS User Manual Chapter 3](#) provides step-by-step instructions on searching and viewing claims that providers have submitted.
- ARS is accessed by telephone by calling (800) 942-6511.