



January 29, 2016
Announcement 1066

Provider Web Portal Enhancement: Treatment History Search for DME, Vision, Audiology and Dental Provider Types

On January 31, 2016, the Treatment History search feature will be added to the Provider Web Portal. This feature can be used to view claim history for DME, Vision, Audiology and Dental procedures that have limitations. The online Treatment History search can be used instead of the paper Durable Medical Equipment (DME) and Vision History Request (FA-2) and Dental History Request (FA-26A) forms.

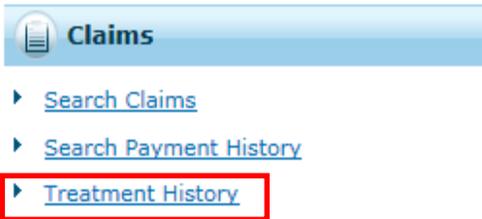
Providers with a provider type of DME, Vision, Audiology or Dental can use Treatment History to view a list of the paid claim information for the search criteria entered. Up to twenty (20) results are returned at a time, with the most current dates of service listed first. If more than 20 claims exist, paging is available.

To access the Treatment History search:

1. Log into the Provider Web Portal.
2. Click the "Treatment History" link, which is available under the "Claims" tab.



Or



3. The "Treatment History" page will display.
 - Use the "Medical" tab for DME, Vision and Audiology searches.
 - Enter the Recipient's Medicaid ID.
 - Check the "I accept" checkbox.

- Enter the Procedure Code. (If the entered procedure has a lifetime limit, the date period will automatically update to “Lifetime” and the “Service From Date” and “To Date” fields will be greyed out and disabled.)

*Service From Date To Date Lifetime

- Service Date: Enter the “Service From Date” and “To Date” or check “Lifetime” to view treatment history for the procedure identified over the lifetime of the recipient.
- Click “Search” to initiate the search.
- Click “Reset” to clear all fields.

Note: The code history search is done by code requested. For example, if you do a search using procedure code K0815, the search results will only return a history of paid claims for K0815 for the recipient.

Use the “Dental” tab for Dental searches.

- Enter the Recipient’s Medicaid ID
- Check the “I accept” checkbox.
- Enter the Procedure Code. (If the entered procedure has a lifetime limit, the “Date of Service” dropdown will automatically update to “Lifetime.”)

*Procedure Code Date of Service

- Date of Service: Select the date range from the dropdown list or select “Lifetime” to view treatment history for the procedure identified over the lifetime of the recipient ID indicated.
- Tooth Number (Optional): Select the tooth number from the dropdown list if applicable. Tooth Number defaults to Any Tooth.
- Tooth Surface (Optional): Select the Tooth Surface from the dropdown list if applicable. Tooth Surface defaults to Any Surface.
- Click “Search” to initiate the search.
- Click “Reset” to clear all fields.

Note: The code history search is done by code requested. For example if you do a search using procedure code D0330, the search results will only return a history of paid claims for D0330 for the recipient.

Search Treatment History ?

Medical **Dental**

* Indicates a required field.

The search feature retrieves PAID claim records for a particular recipient ID for the timeframe submitted. The date of service is based on the time period before the current date, or lifetime. There could be claims in progress that would change the results of this search. Only service codes with limitations will return results. This is also not a guarantee of payment.

Enter the recipient ID, date of service, procedure code, tooth number and optional tooth surface, then click **Search**. Click **Reset** to clear all fields.

Recipient Information

*Recipient ID

I confirm that this search is only being performed for recipients that are currently being treated. I understand that all treatment history search information is logged by DHCFP. I also agree that I will not run automated searches.

* I accept I have read and agree to the Terms of Agreement

Service Information

*Procedure Code *Date of Service

Tooth Number Tooth Surface

Possible Error Messages

Only service codes with limitations will return results. If the procedure code does not have limitations, the following error message will display: "The requested procedure code does not have frequency limitations. Search results are only available for procedure codes with limitations."

Error
The requested procedure code does not have frequency limitations. Search results are only available for procedure codes with limitations.

Search Treatment History ?

Medical **Dental**

If you are not a DME, Vision, Audiology or Dental provider type, you cannot use the Treatment History search feature. The following error messages will display if a non DME, Vision, Audiology or Dental provider type tries to search using Treatment History.

On the "Medical" tab:

"You must be a DME, vision or audiology provider in order to use this function."

Error
You must be a DME, vision or audiology provider in order to use this function.

Search Treatment History ?

Medical **Dental**

* Indicates a required field.

On the "Dental" tab:

"You must be a dental provider in order to use this function."

Error
You must be a dental provider in order to use this function.

Search Treatment History ?

Medical Dental

* Indicates a required field.

If you are a DME, Vision, Audiology or Dental provider type, use Treatment History to search for codes that your provider type is allowed to bill for. If you do a search for a procedure code that you are not allowed to bill for, the following error message will display: "The NPI associated with your user ID is not allowed to bill for the procedure code."

Error
The NPI associated with your user ID is not allowed to bill for this procedure code.

Search Treatment History ?